



## House Rules – Indochine Spa

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Welcome to Indochine Spa. We strive to make your visit as relaxing and enjoyable as possible. To ensure a serene experience for all our guests, we kindly ask that you observe the following house rules:

### **General**

- Please arrive 5 to 10 minutes before your appointment so you can settle in and we can start on time.
- Kindly set your mobile phone to silent to maintain the tranquil ambiance of our spa.
- We value hygiene. We expect guests to arrive clean and fresh. We, in turn, provide a clean and safe environment.
- If you have any medical conditions (such as pregnancy, injuries, skin issues, heart problems, infections, etc.), please inform us before your treatment.
- Our treatments are focused on relaxation and care. Inappropriate behavior will not be tolerated and will result in immediate termination of the treatment without refund.

### **Cancellations & Rescheduling**

- A deposit of 15% of the treatment cost is required at the time of booking.
- Appointments can be rescheduled or canceled free of charge up to 24 hours in advance.
- For cancellations within 24 hours of the scheduled time, the deposit will be retained and is non-refundable.
- In case of a no-show, the deposit will also be withheld.

### **Massage, Headspa, Pedicure & Manicure**

- Please inform us of any specific needs or sensitivities before your treatment.
- Wear comfortable clothing. Towels and wraps will be provided for massages and headspa treatments.
- During the session, feel free to request adjustments in pressure, temperature, or technique.
- For pedicure and manicure treatments, please avoid applying nail polish or gel unless you're coming for a follow-up.

 **Thank You for Your Understanding**

At Indochine Spa, your well-being is our priority. We hope these house rules help create a peaceful and safe environment for your relaxation.

If you have any questions or special requests, feel free to contact us via our website at [indochinespa.nl](http://indochinespa.nl) or give us a call.